



USC UPSTATE

**USC Upstate
School of Education
Graduate Programs**

Getting Started With An Online Course

All USC Upstate online courses have a section code number of 200, i.e. SEDL 642 sec. 200. This means that the entire course will meet online through the content management system, [Blackboard](#). Below are links and overview instructions for accessing Blackboard.

It is the responsibility of the student to gain access to [VIP](#) (Visual Information Processing) and Blackboard prior to the beginning of an online course. All communication from the University and the course instructor will be through the USC Upstate student email system and Blackboard.

- **Accessing VIP:**
 - If you need information on how to access VIP, please [click here](#).
- **Accessing Blackboard:**
 - If you need information on how to access Blackboard, please [click here](#).
- **Accessing Your USC Upstate Student Email:**
 - If you need information on how to access your USC Upstate Student Email Account, please [click here](#).

If you have difficulty with any of the above processes, below are several ways to contact our IT Help Desk:

- Call the Help Desk at (864)503-5257
- Email the Help Desk at helpdesk@uscupstate.edu
- Visit the Help Desk in person in Administration 109. The Help Desk is open Monday – Friday, 8:30 a.m. to 5:00 p.m.